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Quest Retail Technology

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Quest Retail Technology Plays Major Role In Opening Of New PETCO Park, Home To The San Diego Padres

SAN DIEGO, CA (April 16, 2004) – Quest Retail Technology, the largest developer and manufacturer of Point of Sale Systems in Australia, is pleased to report the successful opening of PETCO Park in San Diego, California, home of Major League Baseball's San Diego Padres.

Quest installed 275 POS Terminals throughout all areas of the venue including bars, food and beverage concession outlets and portable across all five levels. Additionally Quest was responsible for the vending stations within the stadium.

All Quest POS Terminals, including the portables, were configured to accept credit cards with approval times generally less than two seconds using web-based authorization. As a major endorsement of Quest's Task Venue Back Office Software Suite, it was selected to manage and maintain all technical components surrounding the food and beverage operations within the ballpark. This includes the RF hand-held units for in-seat service, as well as restaurant and suite catering provided by third party vendors.

The integration of these technology products into the new PETCO Park, which was completed on time and within budget, has allowed the premier food service contractor, Delaware North Companies' Sportservice, to utilize true system-wide consolidated event and stock reporting systems in order to most effectively manage the venue.

Working around the clock, Quest's dedicated engineering personnel were intimately involved throughout the project, in order to ensure successful operation of all equipment and a smooth opening at the ballpark.

About Quest Retail Technology

Quest Retail Technology is the largest developer and manufacturer of Point of Sale Systems in Australia and has over 25,000 POS Terminals installed throughout 17 countries worldwide in a diverse range of applications including, bars, clubs, restaurants, fast food, stadiums, arenas, race tracks, theme parks, cinemas, franchises, ferry ships, and educational establishments. For more information on Quest Solutions please visit www.quest.com.au

About Sportservice

Baseball clients served by Sportservice are a regular "Who's Who" of major league teams plus more than a dozen spring training and minor league parks. A subsidiary of Delaware North Companies and one of the nation's leading food, beverage and retail management companies, Sportservice Corporation provides concessions, gourmet catering and fine dining operations at more than 50 professional sporting venues and entertainment complexes across the United States and Canada. Sportservice is the provider of choice for an impressive client roster including the World Series, the Major League Baseball and National Hockey League's All-Star games, the Stanley Cup Championships and the Olympic Games. For more information on Sportservice's ballparks, please visit <http://www.delawarenorth.com>

